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CAREER ACHIEVEMENTS

My proudest career achievements are not usually just learning something new or “getting things done”. I tend to highlight times I make a lasting impact that generates enduring value. These “achievements” generally increased efficiency, improved communication, and reduced manual intervention to perform work. These types of accomplishments tend to improve the business, the processes, and the satisfaction of employees involved.

* Reduced deployment process time from 4-6 hours to about 30-60 minutes (per day) and improved tracking.
* Completely rewrite documentation to establish protocols for the release management process.
* Complete redesign of Jira tickets for release management, stories, defects, and epics for the service activation team.
  + This encompassed a redesign of the workflows for a team of 500+ IT professionals.
* Automated report generation using various tools like Python, Confluence, XCEL, JQL, and Jira APIs.
* Make http requests and use Selenium with Python scripting to collect and update Jira tickets.
* Vast improvements in professionalism, tact, and effectiveness with interpersonal communication.
  + For me this is an area of focus to continually improve. I consider it a critical skill for career development.